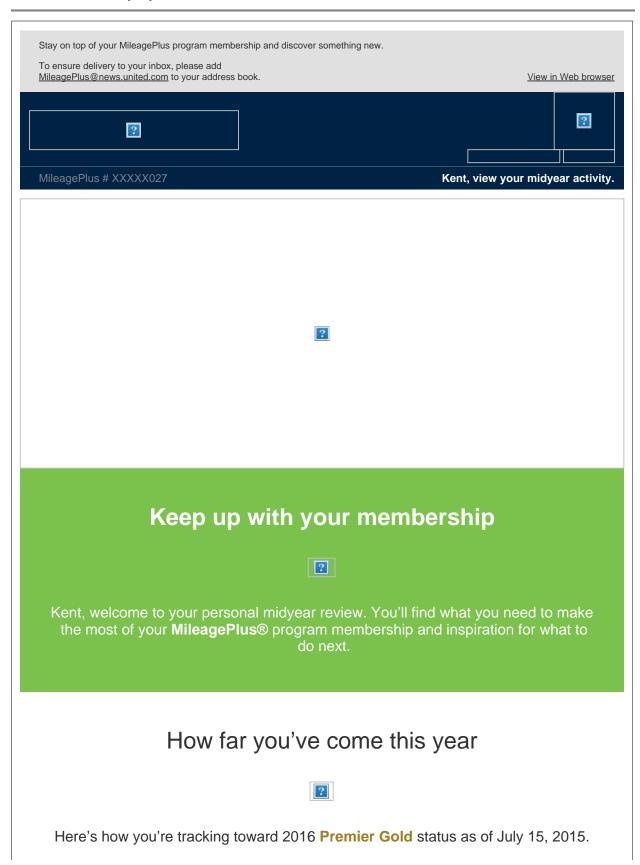
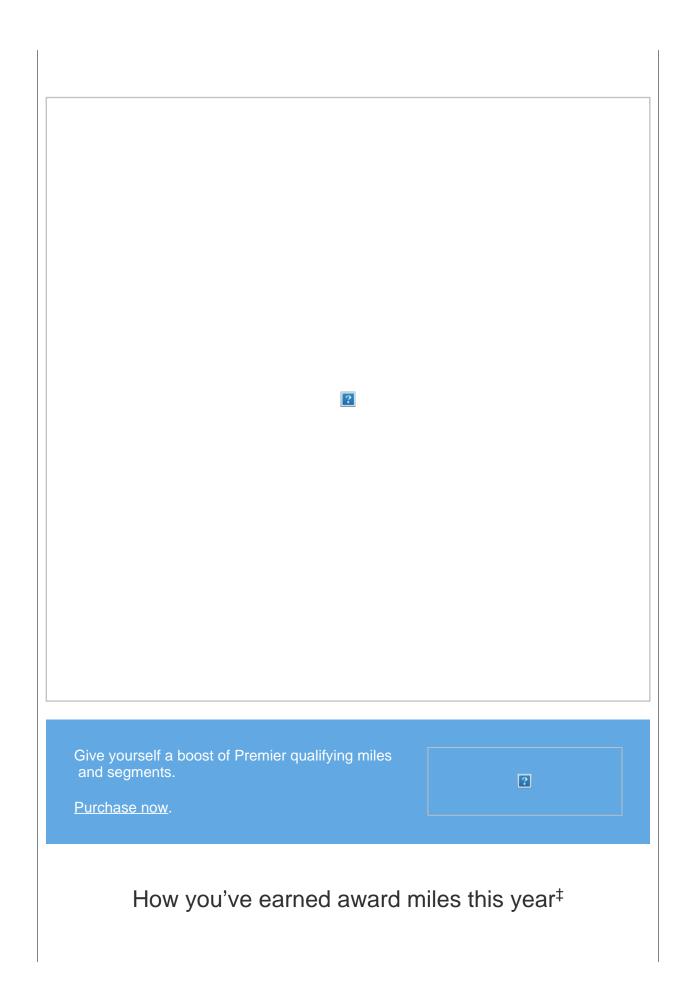
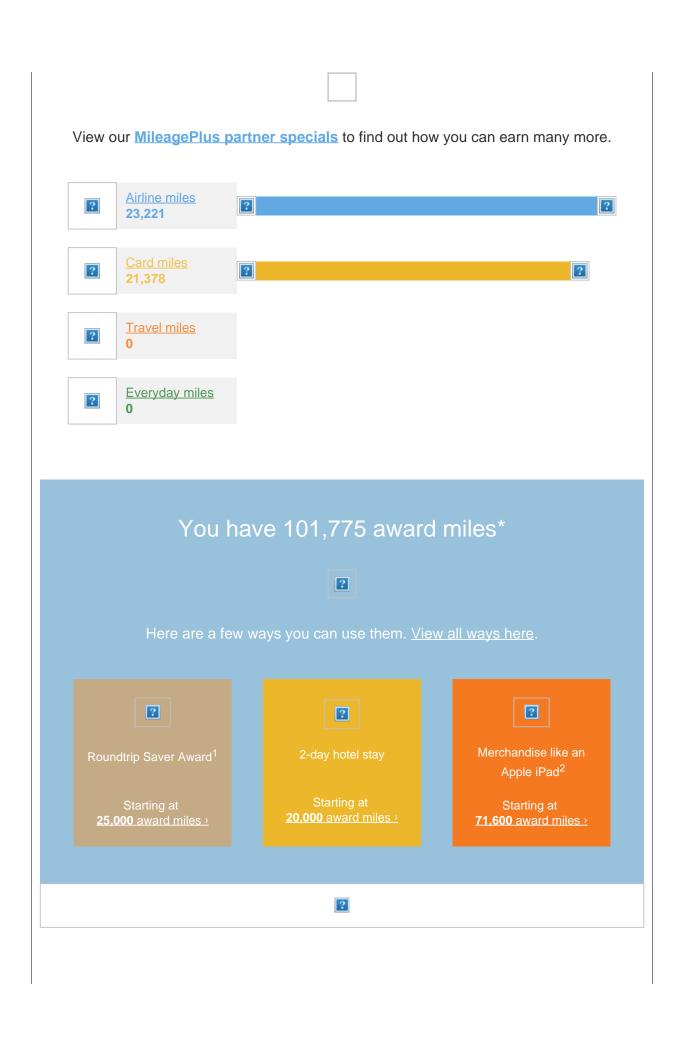
From: MileagePlus Program

To: Kent Smith

Subject: View your activity so far this year Date: Friday, July 24, 2015 9:46:06 AM

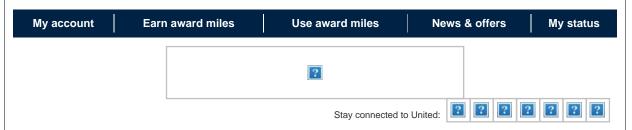






Thanks for flying. See you on board soon.





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*As of 07/13/2015.

§Copa Airlines launched its own loyalty program on July 1, 2015. Any flights taken on or after July 1, 2015 will not count toward the four-segment minimum for MileagePlus Premier status, and flight miles on Copa will not count toward your lifetime flight miles balance. Additionally, Copa Airlines flights on tickets that aren't issued by United will not earn Premier qualifying dollars.

[‡]Miles earned between 01/01/2015 and 07/13/2015. "Airline miles" mean award miles earned with United, United Express, Star AllianceTM partners and other partner airlines. "Card miles" mean award miles earned with United credit card partners. "Travel miles" mean award miles earned via MileagePlus partners related to car rentals, hotel stays, cruises and other transportation options, other than partner airlines. "Everyday miles" mean award miles earned with MileagePlus partners related to retail goods and services, financial services, energy services, entertainment, surveys and dining. For the sake of clarity, "everyday miles" excludes airline miles, card miles and travel miles.

¹United Economy® Saver Awards are currently redeemable at 25,000 miles for an economy roundtrip Saver Award or 50,000 miles for a United First® (on 2-cabin aircraft) or United Business® (on 3-cabin aircraft) roundtrip Saver Award valid within the 48 continental United States and Canada. United Economy roundtrip Saver Awards between the Mainland U.S. or Canada and Europe are currently redeemable for 60,000 miles. Award pricing is subject to change without notice. Passenger is responsible for all taxes, fees, baggage fees and surcharges applicable to award travel, including, with respect to government imposed taxes and fees, passenger facility charges (PFCs) of up to \$18.00 per round trip; September 11th Security Fee of \$5.60 per one-way trip that does not include a government defined stopover, for awards for air transportation originating at an airport in the US; U.S. segment tax of \$4.00 for each domestic segment (take-off and landing); U.S. excise tax of \$17.70 for each international arrival and departure in the U.S.; U.S. inspection fees of up to \$17.50 for each arrival in the U.S.; and non-U.S. government ticket taxes, fees and airport charges may add up to \$275 per ticket as of January 1, 2015. Such taxes, fees and surcharges must be paid at the time of ticketing and are subject to change. Any valid unused award ticket may be returned to the MileagePlus Service Center, for a service charge, up to one year from the date of issue. Award seats are subject to availability and capacity-control restrictions apply. For more information on MileagePlus award travel visit united.com/awards

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